

NAIGC Refund Policy

Version 1.8 / Last Amended 10/19/22

I. Nationals Fees

- A. Fees paid for any part of NAIGC Nationals, including individual and team registration fees, as well as member and non-member banquet tickets, are eligible for a full refund or transfer within the same club, or for the same individual but on a different club, at the approval of the original purchaser, up to one week before the start of nationals. Admission Fees are not refundable.
- B. Fees will only be refunded after that if there are extenuating circumstances such as sickness, injury, bereavement, or similar catastrophic life events. Members should provide details of their circumstance when requesting refunds. Refunds for extenuating circumstances may be requested up until one week after the event.

II. Flip Fest Fees

- A. Fees paid for any NAIGC Flip Fest Camp Retreat are eligible for a full refund up to one week before the start of the event. Fees will only be refunded after that if there are extenuating circumstances such as sickness, injury, bereavement, or similar catastrophic life events. Members should provide details of their circumstance when requesting refunds. Refunds for extenuating circumstances may be requested up until one week after the event.
- B. Flip Fest registration fees are only transferable within a club, and may be transferred up to one week before the Flip Fest Camp Retreat.

III. Membership Fees

- A. No refunds of any kind will be given for the yearly NAIGC membership fee. Memberships are non-transferable, either within or outside of a person's club. This applies to individual memberships, coach/non-athlete memberships, and club memberships. Refunds, upgrades, or transfers between individual and coach/non-athlete memberships may be processed if there was a purchasing error that was reported within a reasonable timeframe.

IV. Merchandise

- A. Any merchandise purchased in-person at an event can be returned at the same event where it was purchased and will be fully refunded as long as the merchandise is unused and undamaged.
- B. Any NAIGC-branded merchandise purchased online will be refunded according to the Refund Policy of the online vendor.

V. Amendments

- A. This document may be amended by the NAIGC Board of Directors.